

ICT HELPDESK

0800 028 0085



'1st Line Phone Assistance to the VCS in the Eastern Region.'

A FERI Project



Delivered by i-TRUST

**Frustrated by ICT? Not sure where to go for advice?
Need to find a source of ICT Support you can trust?**

Front Line Engagement through Regional Infrastructure (FERI) announce the launch of the Regional ICT Helpdesk, a free to call service for VCS Organisations in the Eastern Region that can provide you with;

- Initial ICT support and signposting to local trusted sources of 2nd line support
- Impartial advice and guidance on ICT infrastructure issues and signposting to experts who can help you develop your ICT more strategically through a range of services including ICT Health Checks
- Advice and guidance around purchasing of ICT hardware and software and signposting to suppliers that cater for the specific needs of the VCS

The FERI ICT HELPDESK the first step toward ICT solutions. It's only a phone call away!